



# Information Bulletin



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5261 Lane Street, Burnaby BC V5H 4A6 – Tel: 604-437-8601 – Fax: 604-435-7760 – Website: www.twu-canada.ca – Email: twu@twu-canada.ca  
Prince George office 250-561-2640 – Fax: 250-562-0662 – Kelowna office: 250-860-5025 – Fax: 250-860-6737 – Edmonton office: 780-444-6945  
Fax: 780-488-6911 – Calgary office: 403-237-6990 – Fax: 403-802-2381 – Toronto office: 416-506-9723 – Fax: 416-506-9722

## TELUS Exports Jobs

- 1. TELUS has been shutting down western Canadian offices in communities throughout the west, even though it generates over \$8 billion in annual revenue.**

Since 2002, TELUS has shut down offices in communities throughout western Canada, including Grande Prairie, Medicine Hat, Camrose, Red Deer, Lethbridge, Terrace, Fort St. John, Dawson Creek, Smithers, Williams Lake, Kelowna, Kamloops, Victoria, Campbell River, Nanaimo and Abbotsford. Prior to 2006, TELUS shed 5,000 union jobs from Alberta and British Columbia.

- 2. TELUS is now shipping today's Canadian jobs and future Canadian employment opportunities overseas.**

Since 2006, TELUS has shipped 800 jobs to the Philippines. By year end 2007, this number will grow to at least 1,000, removing present and future job opportunities from Canadian communities. More can be expected in 2008.

- 3. After closing offices in many communities, TELUS claims it cannot find Canadian workers to fill jobs.**

Unionized Canadian workers, whose jobs are being outsourced to the Philippines, earn up to \$23.00 per hour, have three to six weeks vacation per year, and enjoy many other benefits, including a pension plan. Do you know anyone interested in such a job? The real reason is non-union Filipino workers make less in one full day than their Canadian counterparts make in one hour and they don't enjoy the benefits of being unionized.

- 4. Canadian consumers are protected by stringent privacy laws in Canada. Poorly paid workers in foreign countries are not subject to Canadian laws.**

Identity theft has been a growing concern for many consumers. Phonebusters, a national anti-fraud call centre, found that over 7,700 Canadians were victims of identity theft in 2006. Canada's federal privacy watchdog has found that TELUS was one of three telephone companies that failed to protect customers from data brokers mining for personal information.

- 5. TELUS is targeting jobs for elimination that are predominantly held by women.**

Virtually all of the 1,000 jobs TELUS will outsource this year to underpaid foreign workers are in well-paid female dominated groups. Instead of creating jobs for Canadians in Canadian communities where TELUS makes hundreds of millions in profit, they are stripping those jobs away in favour of foreign workers making a small fraction in wages.

- 6. TELUS likes to present itself as a model corporate citizen by donating a tiny portion of its revenue to communities.**

TELUS says that since 2000, the company and its employees have contributed more than \$91 million to charitable and non-profit organizations, and volunteered more than 1.7 million hours of service to their local communities. Much of that came directly from employees, and all of the volunteer time was by employees. These are the very employees whose jobs are being lost when TELUS abandons communities and outsources jobs overseas.