



Data & IP Service Fulfillment  
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July 27, 2007

**Mr. George Doubt**  
**President**  
**TWU**  
5261 Lane St  
Burnaby, B.C., V5H-4A6

Dear Mr. Doubt:

As per Article 29.02, we hereby notify you of TELUS' intent to employ contractors to help retire the provisioning work brought about by a Large Complex Deal with the Western Canada Lottery Corporation. This LCD delivers data services to approximately 2500 locations in Alberta over a relatively short time period.

We have made this decision based on several business factors. We are working to reduce our costs while improving our service levels. We have seen a sustained trend of increased volumes over the last year. This LCD will cause a temporary demand that we can't fulfill without augmenting our teams with temporary contractors.

Sincerely,

A handwritten signature in cursive script that reads "Barry Simak".

(FOR) Lee Ettinger  
Manager Data and IP Service Fulfillment